



ecoPortal

WHAT'S **new**

See More, Do More: The Latest Updates Across Pages, Templates, AI & More



Rob Leyland

Enablement & Adoption Lead



What's “What's New” All About?

BEYOND A FEATURES REEL, THIS SERIES IS ABOUT:

- *Keeping you up-to-date with the latest features and improvements;*
- *Demonstrating how you can apply new functionality to your day-to-day work;*
- *Ensuring you, and your teams, are getting the most out of ecoPortal.*



Today's Agenda

Here's a quick look at what we'll cover today:

Page improvements

01

Template workflow
transparency

03

02

Smarter AI assistance

04

Quick-fire updates



01

Page Improvements

FEATURE

Page Overview on Registers

Page Overview Bar

Refreshed Page Design on Mobile

Custom Prioritised Data

WHY IT MATTERS

Preview page details straight from the register table

Find key page information in one single space

Enjoy a web-app-like page experience on mobile

Define which pages stay accessible offline on mobile

GETTING STARTED

Everyone gets it by default

Everyone gets it by default

Everyone gets it by default (v. 1.66.1 or above)

Raise a Jira ticket (v. 1.66.1 or above)

Page Overview on Registers

Release date: 16 June 2026

What it does:

Get a quick overview of the main information of a page directly from your register tables, just hovering over it and clicking on the icon.

Why it matters:

Preview a page right from the table, saving you the effort of opening every single record for context.

Release Note - Page Overview on Registers



Everyone gets it by default

The screenshot displays the 'Incident Reporting' application interface. On the left is a dark green sidebar with navigation icons for Home, Shortcuts, To Do, Calendar, Modules, Reporting, Tools, and Settings. The main content area is titled 'Incident Reporting' and features a search bar and a table of incidents. The table has columns for Status, Page name, and Custom tags. The right sidebar shows an 'Overview' panel for a selected incident, including summary statistics (Comments, People, Attachments), activity feed, latest comments, and investigation details.

Status	Page name	Custom tags
	Injury: slip at hotel [INC-00141]	PUBLIC NOT NOTIFIABLE CATASTROPHIC
	Injury: Test [INC-02199]	CONFIDENTIAL NOT NOTIFIABLE SUPERFICIAL
	Event - Near Miss: Head, Hospital Admittance [EVN-21257]	NON-CONFIDENTIAL 7 DAYS SINCE R... 10 DAYS SINCE R...
	Injury: I hurt my shoulder [INC-00162]	PUBLIC ALBANY
	Injury: Sports Injury During Campus Event [INC-00034]	PUBLIC
	Injury: delivery accident [INC-00127]	PUBLIC
	Near Miss: offline test [INC-00125]	PUBLIC
	Psychosocial: Will is broken [INC-00140]	PUBLIC
	Injury: Fell off a ladder and hurt my back [INC-00144]	PUBLIC
	Near Miss: anc [INC-00128]	PUBLIC

Overview Panel (for Injury: slip at hotel INC-00141):

- Summary:** 8 Comments (2 tasks), 1 People (5 fields), 1 Attachments (4 fields).
- Activity:** Page created: Tue, 8 Apr 2025. Latest activity: Sun at 8:36 pm. Aradhana updated Assessment • Updated permissions.
- Latest comments:** Close Out | Close out by: Aradhana test @CM, Mon, 08 Jun 2026 (09:33 am AEST).
- Investigation:** What happened? Aradhana Seven @Actions, Mon, 08 Jun 2026 (09:32 am AEST).

01

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Page Overview Bar

Release Date: 25 March - 22 May 2026

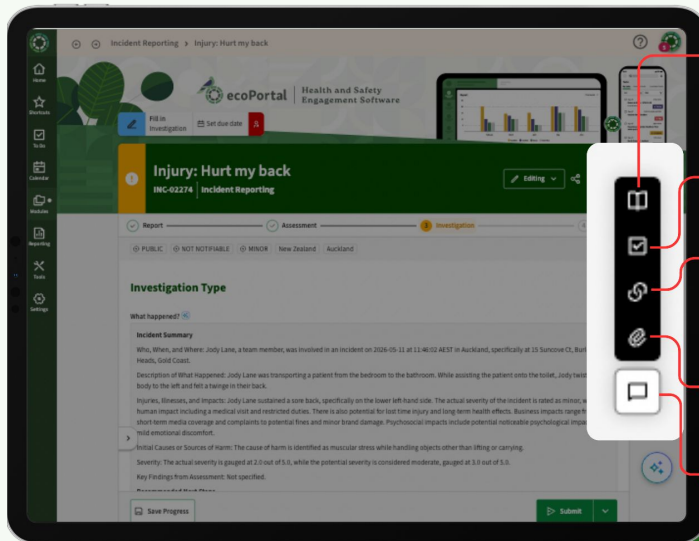
What it does: Acts as a centralised command center for your pages, organising vital details—like task statuses, related references, file attachments, and comment threads—into clear, interactive tabs.

Why it matters: You can access all relevant page context without needing to hunt through its whole content.

Release Note - Page Overview Refresh



Everyone gets it by default



Page Overview tab: Get a snapshot of the most vital details, see who's involved, track key dates, and get caught up with the *Smart Summary*.

To Do tab: see what needs to be done with all Actions and Tasks grouped in a single space.

Page References tab: understand how your page connects to others in the system, including referenced pages and related pages surfaced based on configured conditions.

Attachments tab: a dedicated space for all files, links, images, and inbound emails.

Comments tab: switch to comment mode and see all discussions organised by status, with live counts showing what still needs to be addressed.

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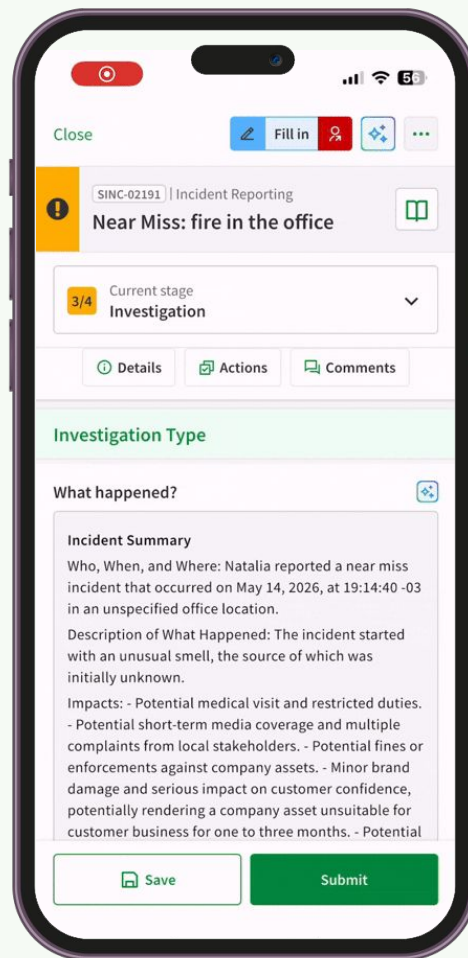
Refreshed Page Design on Mobile

Release Date: Being gradually rolled out

What it does: It brings the clear, modern look of pages on the web-app to your mobile device, including:

Why it matters: Moving from the desk to the field feels natural and more intuitive.

Release Note - Refreshed Page Design



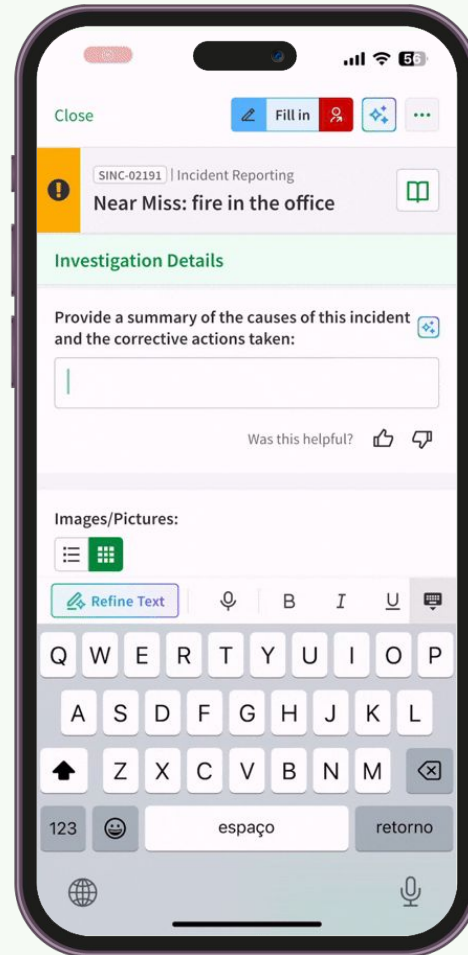
The image shows a mobile app interface for an incident report. At the top, there's a status bar with a red circle icon, signal strength, Wi-Fi, and battery level. Below that, a 'Close' button and a 'Fill in' button with a red icon are visible. The main header shows 'SINC-02191 | Incident Reporting' and 'Near Miss: fire in the office'. A dropdown menu shows 'Current stage' as 'Investigation' with a '3/4' indicator. Below this are three tabs: 'Details', 'Actions', and 'Comments'. The 'Investigation Type' section is highlighted in green. Under 'What happened?', there's an 'Incident Summary' section with text: 'Who, When, and Where: Natalia reported a near miss incident that occurred on May 14, 2026, at 19:14:40 -03 in an unspecified office location. Description of What Happened: The incident started with an unusual smell, the source of which was initially unknown. Impacts: - Potential medical visit and restricted duties. - Potential short-term media coverage and multiple complaints from local stakeholders. - Potential fines or enforcements against company assets. - Minor brand damage and serious impact on customer confidence, potentially rendering a company asset unsuitable for customer business for one to three months. - Potential'. At the bottom, there are 'Save' and 'Submit' buttons.



Once rolled out, everyone gets it by default (v.1.66.1 or above)

Progress tracking: The updated stage navigation shows you exactly what's left to do and who's assigned to it.

Refreshed Page Design on Mobile



The image shows a mobile application interface for incident reporting. At the top, there's a status bar with signal, Wi-Fi, and battery icons. Below it, a header bar contains a 'Close' button, a 'Fill in' button, and a user profile icon. The main content area is titled 'SINC-02191 | Incident Reporting' and 'Near Miss: fire in the office'. A green bar labeled 'Investigation Details' contains a text input field with the prompt 'Provide a summary of the causes of this incident and the corrective actions taken:'. Below this is a 'Was this helpful?' section with thumbs up and down icons. Further down is an 'Images/Pictures:' section with a gallery icon. At the bottom, there's a keyboard with a 'Refine Text' button and a microphone icon.



Once rolled out, everyone gets it by default (v.1.66.1 or above)

Field improvements: Have been updated to align with your web experience, making it easier to fill them.

Refreshed Page Design on Mobile

19:15 98%

Ready to submit 12:14 1/4

What Happened?

image_picker_3...

Videos or voice recordings:

+ Upload File

More Details

Type of incident: *

☒ Near Miss ☐ Injury ☐ Illness

☐ Property Damage ☐ Security

☐ Chemical ☐ Fire/Smoke

☐ Transport ☐ Psychosocial

Near miss type: *

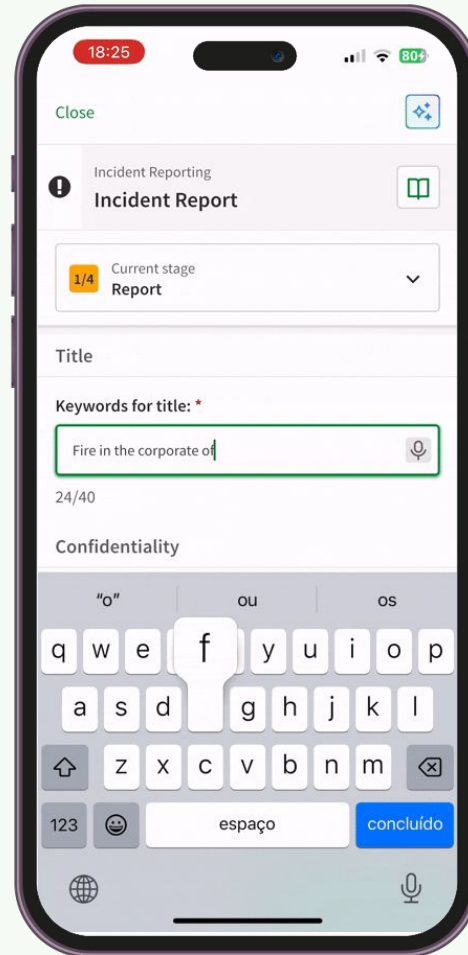
☐ Potential illness ☐ Potential injury



Once rolled out, everyone gets it by default (v.1.66.1 or above)

Clearer next steps: New success screens give you more insight into what happens after you submit.

Refreshed Page Design on Mobile



Once rolled out, everyone gets it by default (v.1.66.1 or above)

Draft Pages: You can now save pages as a draft and publish them for others to see only when you're ready.

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Custom Prioritised Data for Offline Use

Release Date: Being gradually rolled out

What it does: Choose specific high-priority pages to keep available offline. Simply define the relevant registers, filters, and user groups so your field teams have immediate access to essential data on the go.

Why it matters: Ensure your field teams have the essential resources they need to stay safe and productive, with or without reception

[Release Note - Custom Prioritised Data](#)



Requires configuration (v.1.66.1 or above)

Offline content

Keep important content available on the mobile app while offline. Pages with your assigned tasks, are downloaded automatically — you just need to select any extra ones.

☒ Enable offline pages

Selected pages will be prioritised for offline access and kept up to date when the app syncs

Incident Reporting



Associated Critical Risks: meets condition

AND

Register is Risk

AND

Controlled risk gauge is greater than 30

 Edit Conditions

0 results

Select policy group...



Staff x

+ New Conditions Group

To keep the app fast and responsive, we strongly recommend you choose only the specific data essential for your team's offline tasks



02

Smarter AI Assistance

Experience new ways to control how your data is organised, visualised, and shared.

02

Smarter AI Assistance

FEATURE

Smart Query
Becomes
Conversational

Help Assistant

WHY IT MATTERS

Explore your register data
in a conversational way

Get instant, conversational
guidance on using the app

GETTING STARTED

Orgs who opted into AI get
it by default

Orgs who opted into AI get
it by default

Smart Query Becomes Conversational

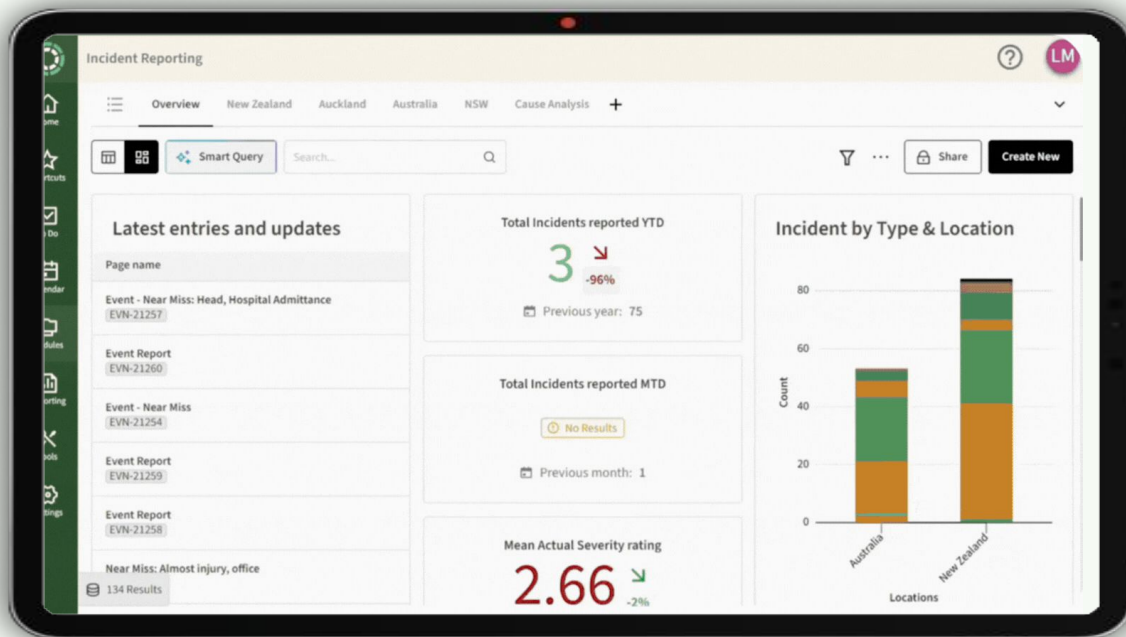
Release Date: 21 June 2026

What it does: Allows you to chat directly with your register data to ask questions, generate summaries, refine search results, and perform targeted analyses

Why it matters: Make sense of complex register data and surface valuable insights directly within your workflow, without having to manually search through individual pages.



Every org opted into AI gets it by default



Release Note - Smart Query Becomes Conversational

Help Assistant

Release Date: 08 May 2026

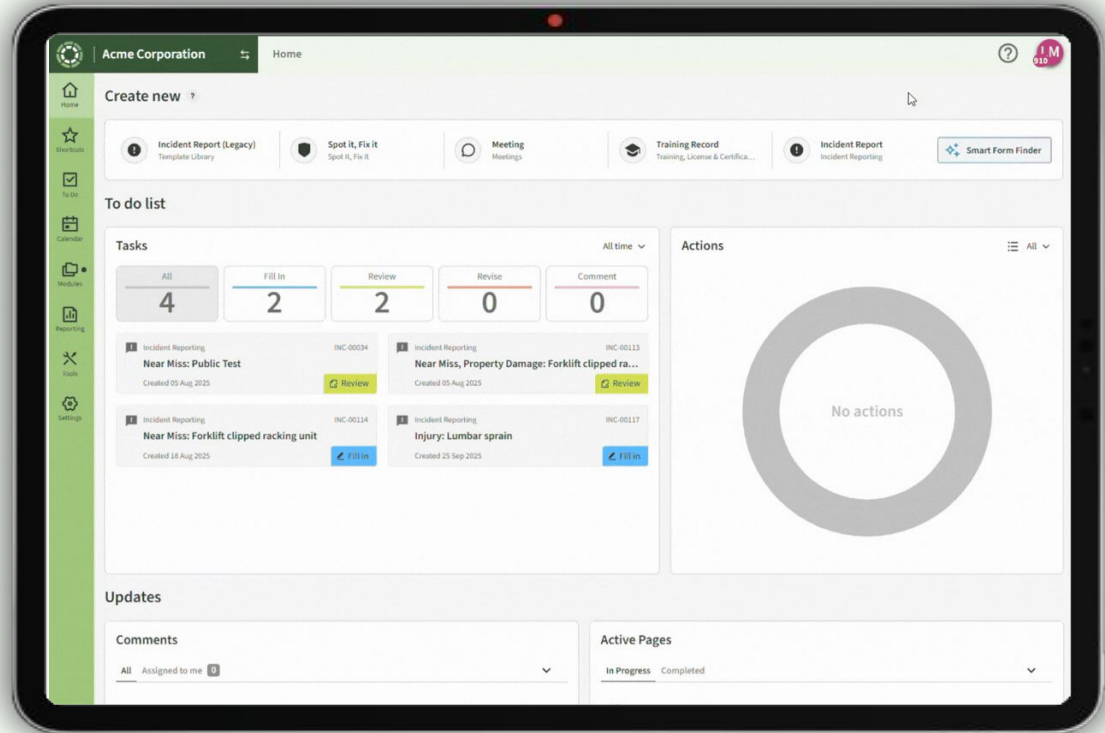
What it does: AI-powered tool that allows you to ask questions and receive direct, relevant answers, making it faster and easier to find the support you need.

Why it matters: Creates a faster, self-guided help experience, ensuring you can quickly find and understand the support resources you need.

[Release Note - Help Assistant](#)



Every org opted into AI gets it by default





03

Template workflow transparency

See and make changes to the automated processes of templates directly from a visual map of the workflow.

Template Workflow

Release Date: 03 June 2026

What it does: introduces a visual map that lets you view and edit your automated processes directly.

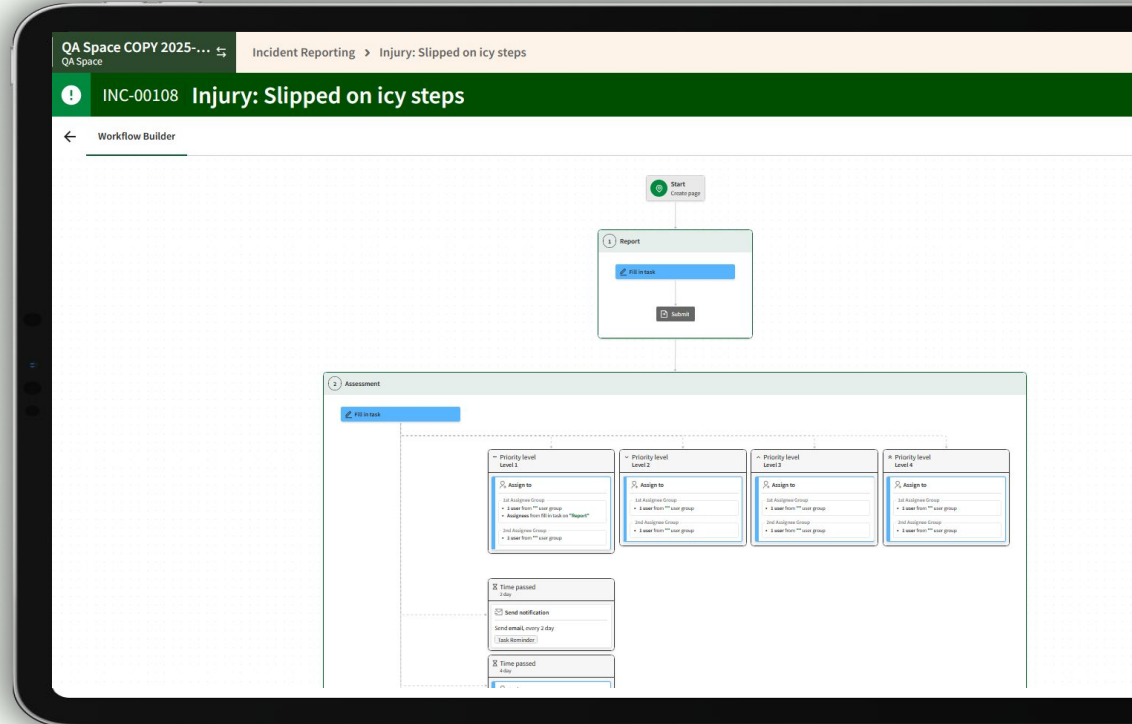
Why it matters:

- Greater autonomy & control.
- Reduced the need for support requests for minor template tweaks.
- Improved visual clarity & troubleshooting.

Release Note - Template Workflow



Everyone gets it by default.
Access depends on permissions.





04

Quick-fire Updates

Smaller, yet impactful features to help smooth out your day-to-day workflow.

04

Quick-fire updates

FEATURE

Contractor
Management:
Subcontractor Support

Dashboard
Improvements

WHY IT MATTERS

Accurately map your
contractors hierarchy

Get enriched insights
from your data

GETTING STARTED

Orgs with Contractor
Manager tool enabled
get it by default

Everyone gets it by
default

Contractor Management: Subcontractor Support

Release Date: 18 May 2026

What it does: Manage complex contractor hierarchies with new parent-child tabs within the Contractor Manager tool.

Why it matters: Gain full visibility into your contractor hierarchy, ensuring the context of all organisations involved in a safety task is accurately captured.

[Release Note - CM: Subcontractor Support](#)



Orgs with Contractor Manager tool get it by default

Contractor Information **Main Contractors** Subcontractors Related Pages

Main Contractors
Organisations that manage and coordinate the work of other contractors. Add or remove main contractors of this organisation below.

Add contractors... ▾

Add contractor ✕

▾

☐	Contractor A My organisation	● Active
☐	Subcontractor 1	● Active
☐	Subcontractor 2	● Active
☐	Subcontractor 3	● Active
☐	Subcontractor 4	● Active

Dashboard Improvements



Everyone gets it by default

FEATURE

WHAT IT DOES

WHY IT MATTERS

APPLIES TO

Restrict Dashboard Data by Reporting Structure Tags

Restricting data shown according to where they sit in your organisation structure.

Build one dashboard that matters for everyone across all your locations.

Registers and Reporting Dashboards

More action-based filters for registers

Filter registers by action details

Surface pages with critical actions faster

Registers Dashboards

Filter Widgets

Instantly filter by Date, People, Status and Reporting Structure fields

Segment your data in an intuitive way

Registers Dashboards

Release Notes: [Restrict Dashboard Data by Reporting Structure Tags](#), [More action-based filters](#), [Filter Widgets](#)



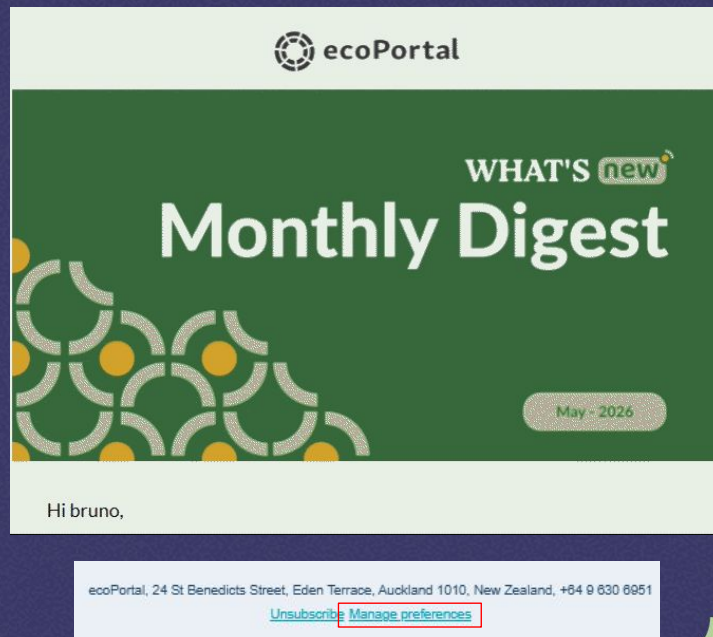
What's New: Monthly Digest

What it does

The *What's New* Monthly Digest is a curated email recap sent on the first Friday of every month, providing you with a skimmable summary of our latest features and improvements.

Why it matters

It saves you time by bringing the highlights directly to your inbox, making it effortless to stay up to date with all our feature releases.



Want to learn more?

Reach out to me or contact your Customer Success Manager



George Blackburn

Senior Customer Success Manager



Lucia Fusco

Senior Customer Success Manager



Sam Tremaine

Customer Success Manager



George Day

Customer Success Manager



Shayne Morris

Customer Success Team Lead



Mary Kavanagh

Customer Success Manager





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Thank you!



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Enablement & Adoption Lead

